इंस्टीट्यूट ऑफ बैंकिंग पर्सोनेल सिलेक्शन®
(भारतीय रिज़र्व बैंक, केंद्रीय वित्तीय संस्थाओं व सार्वजनिक क्षेत्र के बैंकों द्वारा स्थापित एक स्वायत्त संस्था)
INSTITUTE OF BANKING PERSONNEL SELECTION
(An autonomous body set up by Reserve Bank of India, Central Financial Institutions and Public Sector Banks)
IBPS
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CRP CSA -XVI
COMMON RECRUITMENT PROCESS (CRP) FOR RECRUITMENT OF CUSTOMER SERVICE ASSOCIATES (CSA) IN PARTICIPATING PUBLIC SECTOR BANKS (Vacancies of 2027-28)

Official Website: www.ibps.in

In case of queries / complaints please log in to https://cgrs.ibps.in

The Online Examination (Preliminary and Main) for the upcoming Common Recruitment Process (CRP CSA-XVI) for Recruitment and Selection of Customer Service Associate (CSA) Post in the Participating Public Sector Banks is tentatively scheduled as:

IMPORTANT DATES	
Activity	**Timeline**
Online Registration by Candidates	01.08.2026 to 21.08.2026
Payment of Application Fees/ Intimation Charges	01.08.2026 to 21.08.2026
Edit Window for Candidates to Modify/ Correct Application Form (including online payment for Edit)	After closure of Registration (will be notified on Official IBPS website)
Conduct of Pre-Examination Training (PET)	**September, 2026**
Online Examination – Preliminary	**October, 2026**
Result of Online Examination – Preliminary	November, 2026
Online Examination – Main	**December, 2026**
Provisional Allotment	**March, 2027**

Candidates are advised to regularly visit the official IBPS website www.ibps.in for details and updates.

Candidates intending to apply for CRP CSA XVI are advised to read the detailed Notification carefully and ensure that they fulfil the minimum eligibility criteria on the stipulated dates before registering online. Candidates must follow the instructions mentioned in the detailed Notification.

Mumbai
Date: 01.08.2026

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DIRECTOR